QUESTION 1

A retailer's delivery rules do not allow shipping for an open box television (TV) that is more than 150 miles away. However, they do support moving this TV through a network of stores that are spread throughout the country, until it reaches a store that supports delivery to the customer. The retailer needs to configure such a multi-hop transfer of inventory through the supply chain and provide an accurate promise date to a customer who is over 1000 miles away from the store with the open box TV. In order to do so, Sterling Order Management considers all the following configuration settings EXCEPT for:

A. Receiving store calendar.
B. Receipt Processing Time.
C. Delivery resource pool capacity.
D. Transfer relationship across stores.

Correct Answer: C Section: (none) Explanation

Explaination/Reference:

QUESTION 2

A Sterling Distributed Order Management application is deployed in New York. The order number "10001" is created in Japan, and the Customer Service Representative (CSR) supports this order from London. The date and time values are shown to the CSR based on which of the following two locales?

A. The application locale.
B. The locale of the CSR.
C. The locale defined in the property file.
D. The node's locale for delivery services.
E. The locale in which the order was created.

Correct Answer: BD Section: (none) Explanation
QUESTION 3

In the current IBM Sterling Selling and Fulfillment implementation, there are new tables defined by the implementation team that contain configuration data, and this data needs to be migrated across many environments. In order to migrate the data using the Configuration Deployment Tool (CDT), a solution designer should add the new table list in which of the following files?

A. $INSTALL_DIR/resources/ydkresources/ydkprefs.xml
B. $INSTALL_DIR/properties/customer_overrides.properties
C. $INSTALL_DIR/resources/ydkresources/cdt_custom.xml
D. $INSTALL_DIR/resources/ydkresources/cdt_dbdefaults.properties

Correct Answer: C

Explanation/Reference: QUESTION 4

There are four nodes defined in Sterling Order Management, with the following distances from the ship-to address within a Distribution Group: Node1 - 30 miles Node2 - 40 miles Node3 - 60 miles Node4 - 75 miles. All these have the resource capacity to deliver and install a product. While sourcing the order, the business wants the application to first consider the nodes within a 60 mile radius. If no resource capacity is found, it should then consider all the nodes in the Distribution Group regardless of the distance. How can this requirement be configured in the Sterling Distributed Order Management system?

A. Configure a scheduling rule to optimize the sourcing path based on the distance.
B. Configure sourcing rule based on expand to the next sourcing sequence to minimize number of shipments.
C. Configure sourcing rule based on shipping and delivery inventory window, and specify the radius on the order line.
D. Configure a sequence of sourcing rules based on the radius; the system will expand only those nodes in the Distribution Group whose distance from the ship-to location is within the set radius.

Correct Answer: D

Explanation/Reference: QUESTION 5

A customer pays for an order using a Credit Card and a Gift Card. The business requirement is to authorize Credit Cards, charge any Gift Cards presented, and provide an immediate response to the customer. Which of the following APIs can be used to implement this?
A. requestCollection
B. executeCollection
C. processOrderCollection
D. processOrderPayments

Correct Answer: D Section: (none) Explanation

Explanation/Reference:

QUESTION 6

In the current Sterling Selling and Fulfillment implementation, some agent servers are configured with high threading levels expecting a high traffic volume. However, the traffic volume is lower than anticipated. What will be the effect of this on the agent servers and the system?

A. Better performance on agent servers as there is low traffic.
B. Valuable system resources are consumed by idle threads.
C. The throughput will be higher as the threading level is high.
D. There will be no effect on the system as there is low traffic.

Correct Answer: B Section: (none) Explanation Explanation/Reference:

QUESTION 7

It is observed during a performance test that order processing time to schedule an order has slowed down significantly. The number of orders created and the number of order lines per order has not changed across the test runs. The database administrator noticed blocking locks and high degrees of active connections. How can this issue be resolved?

A. Increase the number of connections on the connection pool.
B. Increase the number of scheduling agents so that the throughput of the system is increased.
C. Verify whether there is a high volume of activity for specific items. If so, ensure that the HOT SKU feature is turned on in order to avoid locking the order.
D. Verify whether there is a high volume of activity for specific items. If so, ensure that the HOT SKU feature is turned on in order to avoid locking the inventory item.

Correct Answer: D Section: (none)Explanation
QUESTION 8

A business has a warehouse "N1" that has the following characteristics and schedules: Refer to the exhibit. When searching for Qty 22 to be shipped with Carrier Service "2 DAY", what values will findInventory/promising layer return for product ship date? Note: "ship date" is the date the product can be shipped as opposed to the date it is available. In some APIs, this is returned as ShipDate, and in others as FirstDate/LastDate. For the purpose of this question, we will refer to it as "ship date".

A. Qty 10 can ship 10/4 at 16:00 and Qty 12 can ship 10/8 at 16:00
B. Qty 10 can ship today at 16:00 and Qty 12 can ship 10/5 at 16:00
C. Qty 10 can ship 10/4 at 16:00 and Qty 12 can ship 10/5 at 13:00
D. Qty 10 can ship today at 16:00 and Qty 12 can ship 10/8 at 13:00

Correct Answer: A Section: (none) Explanation

QUESTION 9

A business (B1) has its own inventory for items at its internal distribution centers (DC). The business has also on boarded its manufacturers (M1 and M2) on Sterling Order Management. M1 and M2 have their own e-commerce portals, and they have inventory at their own DC. The requirements above have been modeled as follows: B1 is enterprise / seller - with inventory organization as B1 M1 is enterprise / seller - with inventory organization as M1 M2 is enterprise / seller with inventory organization as M2 M1 and M2 are consumable inventory organizations for B1 Which of the following statements is INCORRECT?

A. M1 can view assigned demands for M1 DC.
B. M1 can view unassigned demands for M1 and B1 enterprise orders.
C. M2 can view unassigned demands for M2 enterprise orders.
D. B1 can view assigned demands for B1 DC, M1 DC, and M2 DC.

Correct Answer: B Section: (none) Explanation

QUESTION 10
A business needs to charge the positive invoice instead of the negative invoice to be consolidated, but wishes to keep the overall positive versus negative invoices separately. For the sales order, the invoices generated are: $100 $50 -$45 -$50 Using the following two rules, what configuration is needed in Financial Rules to get the invoice charges as $150, and $-95?

A. Enable "Do Not Allow Debit And Credit Invoices To Settle Each Other" Enable "Do Not Consolidate Settlement Or Refund Requests Across Invoices"

B. Disable "Do Not Allow Debit And Credit Invoices To Settle Each Other" Disable "Do Not Consolidate Settlement Or Refund Requests Across Invoices"

C. Enable "Do Not Allow Debit And Credit Invoices To Settle Each Other" Disable "Do Not Consolidate Settlement Or Refund Requests Across Invoices"

D. Disable "Do Not Allow Debit And Credit Invoices To Settle Each Other" Enable "Do Not Consolidate Settlement Or Refund Requests Across Invoices"

Correct Answer: C

Explanation/Reference:

QUESTION 11

Which of the following Sterling Call Center business requirements CANNOT be implemented using the out of the box application?

A. Monitor orders for FTC compliance.

B. Schedule appointments for delivery items.

C. Initiate returns and refunds to customers immediately, if required.

D. Retrieve a WebSphere Commerce shopping cart from the Sterling Call Center.

Correct Answer: D

Explanation/Reference:

QUESTION 12

A business has three distribution centers (DC) and 300 stores across the country.

Some items are only available in stores. The business has the facility to move inventory from the stores to the DC, and vice versa. It takes one day to transfer inventory. The business has the following requirements: 1. Inventory should first ship from DC, then if necessary, from the stores (first considering stores closest to the Ship To Address). 2. The order should be fulfilled as long as inventory exists somewhere. 3. The business guarantees that (non-backordered) items are shipped to the customer within
three days of order creation. Which two of the following options can MOST EFFICIENTLY model this fulfillment requirement?

A. Create a region based (i.e. East / West / Central) sourcing rules with each having ->- sequence 1 as Source from Distribution Group that includes all DC and All Stores

B. Create region based (i.e. East / West / Central) sourcing rules with each having >- sequence 1 as Source from All Nodes of Type "DC"-sequence 2 as Source from All Nodes of Type "Store"

C. Create region based (i.e. East / West / Central) sourcing rules with each having >- sequence 1 as Source from Distribution Group that includes all DC-sequence 2 as Source from Distribution Group that includes first priority group of storessequence 3 as Source from Distribution Group that includes second priority group of stores

D. Create region based (i.e. East / West / Central) sourcing rules with each having ->- sequence 1 as Source from All Nodes of Type "DC"-sequence 2 as Source from All Nodes of Type "Store" within radius of 500 KM of Ship To Addresssequence 3 as Source from All Nodes of Type "Store" within radius of 1500 KM of Ship To Address

E. Create a region based (i.e. East / West / Central) sourcing rules with each having ->- sequence 1 as Source from DC-sequence 2 as Source from All Nodes of Type "Store" within radius of 50 KM of Ship To Address-sequence 3 as Source from All Nodes of Type "Store" within radius of 100 KM of Ship To Addresssequence 4 as Source from All Nodes of Type "Store" within radius of 150 KM of Ship To Addresssequence 5 as Source from All Nodes of Type "Store" within radius of 200 KM of Ship To Addresssequence 6 as Source from All Nodes of Type "Store" within radius of 250 KM of Ship To Address- etc....

Correct Answer: CD

Section: (none)

Explanation/Reference:

QUESTION 13

Sterling Order Management does not require PCI PA-DSS certification when using the Sterling Sensitive Data Capture Server (SSDCS), which is PCI PA-DSS certified. Which two statements demonstrate how the responsibility of certification is transferred to SSDCS?

A. The entire credit card data is tokenized and stored in a vault.

B. The Primary Account Number (PAN) details are encrypted and stored in the Sterling Order Management database.

C. The PAN is only accessible by the vault and the token is accessible to Sterling Order Management.

D. The PAN is captured through an IFRAME provided by SSDCS, and not by Sterling Order Management.

E. All communication between the SSDCS and the payment gateway/vault system happens over a secure...
internet connection.

Correct Answer: BC Section: (none)Explanation

QUESTION 14

Which three of the following are TRUE in a single instance multi-schema deployment?

A. Additional schemas can be added to an existing enterprise.
B. Ship nodes can be shared across enterprise in separate schemas.
C. Enterprises upgrade independently, due to isolation of Transaction data.
D. Enterprises can inherit rules from another enterprise within different Configuration schemas.
E. Enterprises can inherit rules from another enterprise within this same Configuration schema.
F. Application server monitoring/maintenance can be performed at an aggregate level across all schemas.

Correct Answer: CEF Section: (none)Explanation

QUESTION 15

Which of the following is true when upgrading between two major versions of Sterling Order Management, for example, from V8.5 to V9.2?

A. Migration must be run between each minor release.
B. Channel applications can be upgraded in a phased approach.
C. V9.2 can be installed in the same directory as the existing V8.5.
D. In a Multi Schema installation, all colonies need to be migrated at once.

Correct Answer: B Section: (none)Explanation

QUESTION 16

A business needs to configure a drop ship from a vendor to a customer directly with visibility into the purchase order (PO) created by the vendor and status updates on the PO. What should be done to meet this requirement?

A. 1. Model the vendor as a seller and node, where the organization does not have a hierarchical relation
with the seller organization on the order. 2. Do not check "Suppress chained order creation even if seller requires" setting. 3. Run Chained_Order_Create to create the purchase order. PO getting shipped will result in the corresponding sales order line being shipped.

B. 1. Model the vendor as a seller and node, where the organization has a hierarchical relation with the seller organization on the order. 2. Check the "Suppress chained order creation even if seller requires" setting. 3. Run Chained_Order_Create to create the purchase order. PO getting shipped will result in the corresponding sales order line being shipped.

C. 1. Model the vendor as a seller and node, where the organization has a hierarchical relation with the seller organization on the order. 2. Check the "Suppress chained order creation even if seller requires" setting. 3. Run Chained_Order_Create to create the PO. Place custom logic on PO "Shipped" event to update the corresponding sales order status to "Shipped".

D. 1. Model the vendor as a seller and node, where the organization does not have a hierarchical relation with the seller organization on the order. 2. Implement a listener on the PO pipeline that updates the sales order pipeline. 3. Implement custom logic to stamp the PO's delivery location as customer's address. PO getting shipped will result in the corresponding sales order line being shipped.

Correct Answer: A

Explanation/Reference:

QUESTION 17

A customer placed an order through the web, and calls the Customer Service Representative (CSR) to locate the nearest store for order pickup. The CSR navigates to "Alternate store pickup location search" in Sterling Call Center and updates the customer with the inventory availability and store details. Which two APIs are called from Sterling Call Center?

A. getSurroundingNodeList API to return a list of ship nodes
B. findInventory API to retrieve the inventory availability information
C. getInventorySupply API to retrieve the inventory availability information
D. getSupplyDetails API to obtain an inventory picture for an item on each node
E. determineRouting API to identify the stores closest to the customer's location

Correct Answer: AB

Explanation/Reference:

QUESTION 18

In the integration between Sterling Order Management V9.2 and WebSphere Commerce, which of the
following actions will a customer service representative be UNABLE to take when entering orders through the Sterling application?

A. Make manual adjustments in an order.
B. Enter orders for a customer who has no customer ID.
C. Pre-populate customer information from WebSphere Commerce.
D. Tell customers about promotions and discounts applied to the order.

Correct Answer: C Section: (none) Explanation

Explanation/Reference:

QUESTION 19

A business requirement is to charge payment for the exchange order upfront and then refund the customer when the returned item is received. This requirement should be configured as a:

A. even exchange.
B. regular exchange.
C. advanced exchange.
D. advanced pre-paid exchange.

Correct Answer: D Section: (none) Explanation

Explanation/Reference:

QUESTION 20

A customer orders two lines, Item1 for $10 and Item2 for $90. The customer soon decides he wanted the updated model instead, and Return1 and Exchange1 were created for Item2 with a value of $110 as a regular exchange. Item1 was a gift and the recipient of the gift returned it for an alternate item of $7 value. Return2 and Exchange2 were created for Item1 with a value of $7 as an advanced pre-paid exchange. The items are received at the warehouse at the same time. Assuming the payment processing APIs are run, which of the following choices provides the correct details for: ? Transferred, Collected and Refunded amounts, and ? what the amounts were before and after the returns are invoiced?

A. Exhibit A
B. Exhibit B
C. Exhibit C
QUESTION 21
Which of the following is a concept related to provided services and delivery services?
A. Resource pool
B. Naming service
C. Composite service
D. Resource hierarchy

Correct Answer: A Section: (none) Explanation
Explanation/Reference:

QUESTION 22
The following configuration has been defined in Sterling Order Management: Which two of the following statements are TRUE?
A. B1 and B2 can share catalog data.
B. Inventory created in the context of B1 can be used for B2 orders.
C. Configuration data modified by C1 is automatically reflected to B1 and B2.
D. Customers created in the context of B1 and B2 can be shared across enterprises.
E. Customers created in the context of B1 and B2 cannot be shared across enterprises.

Correct Answer: CD Section: (none) Explanation
Explanation/Reference:

QUESTION 23
Which two of the following statements are TRUE about Customer profiles in Sterling Order Management?
A. Customers can be hierarchical in nature reflecting the various departments within an organization.
B. PCI regulations prohibit the storage of preferred payment method along with the Customer profile in Sterling.

C. In order to ensure uniqueness of the CustomerID field, Customer profiles should be created and managed only within Sterling.

D. Customer profiles are mandatory for orders to be processed within Sterling as sourcing rules are driven by customer's geography.

E. Customer profiles can be managed external to Sterling, and Sterling can fetch the profile details from the external system on an as-needed basis.

Correct Answer: AE Section: (none) Explanation

Examination/Reference:

QUESTION 24

A retailer wants to enable the selling of open box items online. How can this be modeled?

A. Model this as supply type and match the supply and demand using supply type.

B. Model this as an inventory segment and have the supply and demand match on segment.

C. Model the item as tag controlled and have the system match supply and demand using the tag.

D. Model the item as serial tracked and have the system match supply and demand using the serial.

Correct Answer: C Section: (none) Explanation

Examination/Reference:

QUESTION 25

A business loads catalog data into Sterling and wishes to make use of the Real-Time Availability Monitor (RTAM). To do so, the business needs to define and associate Available To Promise (ATP) monitoring rules in Sterling. Different "types" of items have common monitoring threshold requirements. For example, all electronics have same desired thresholds. How should this be modeled in Sterling to MINIMIZE maintenance and customization?

A. Use manage Item API to update ATP rule value for each individual item.

B. Look up item classification, use manage InventoryMonitorRule and publish availability as appropriate.

C. Define the appropriate ATP rules in Sterling and then pass the appropriate values when triggering the RTAM on Sterling.

D. Define classification hierarchy and assign to "Inherited Item Attributes" usage, and then assign an
ATP rule to each "type" of item such that it is inherited by all items of that type.

Correct Answer: D Section: (none) Explanation

Explanation/Reference:

QUESTION 26

In a current implementation of Sterling Order Management, there is a business requirement to: 1.print item labels with barcodes for item IDs 2.generate and print Operational Reports for the Order Processing. Which two of the following are supported by Sterling Order Management to meet this requirement?

A. Jasper Reports
B. Crystal Reports
C. Loftware Reports
D. IBM Cognos Reports
E. GNU Enterprise Reports

Correct Answer: AD Section: (none) Explanation

Explanation/Reference:

QUESTION 27

In a current implementation of Sterling Selling and Fulfillment Suite, there is a business requirement to add additional columns to the YFS_ORDER_HEADER table, and these changes are made in the database extension XML file. This change has caused the getOrderDetails API output template to be extended. Which two JAR files must be rebuilt for these changes to take effect?

A. tools.jar
B. entities.jar
C. dbtools.jar
D. properties.jar
E. resources.jar

Correct Answer: BE Section: (none) Explanation

Explanation/Reference:
QUESTION 28

A business has a requirement to generate shipping labels. Which out-of-the-box adapter will fulfill this requirement?

A. DHL Adaptor
B. FedEx Adaptor
C. PierBridge Adaptor
D. ConnectShip Adaptor

Correct Answer: C

QUESTION 29

Which of the following configurations CANNOT be possible with the out of the box functions related to the authorization and settlement process?

A. Control the number of times an authorization can be used.
B. Specify the authorization that should be used for a specific settlement.
C. Raise a notification for an unused authorization X hours prior to expiration.
D. Determine whether an Authorization amount can exceed the Settlement amount.

Correct Answer: B

QUESTION 30

An enterprise installed Sterling Selling and Fulfillment Suite. The customer requirement is that the administrator should receive a notification if the agent and integration servers stop running unexpectedly. How can this requirement be achieved?

A. Configure alert notification on the Health Monitor agent.
B. Implement a JMX bean to track the entries in the YFS_HEARTBEAT table.
C. Specify unique runtime IDs when defining the agent and integration servers.
D. Write a servlet filter on the application servers to record the server heartbeat while the server is running.
Correct Answer: A Section: (none) Explanation

Explaination/Reference:

QUESTION 31
A customer purchased a DVD player from a store, and later realized that some of the required features were missing. The customer tries to return the DVD player for a refund, but the sales order cannot be located in the Sterling application. Which type of return should be created in the Sterling application?
A. Refund Order
B. Exchange Order
C. Blind Return Order
D. Speed Exchange Order

Correct Answer: C Section: (none) Explanation

Explaination/Reference:

QUESTION 32
Payment type charge sequence is configured as follows: Credit Card Sequence: 2 Gift Card Sequence: 1 Loyalty Card Sequence: 0 All tenders require authorization and charge. An order totaling $120 is created with three payment methods with the following maximum charge limits and sequences passed: Credit Card: Max Charge $100 - Sequence 2 Loyalty Card: Max Charge $10 - Sequence 1 Gift Card: Max Charge $ 20 - Sequence 0 What is the sequence in which authorization requests are created, and in what amounts?
A. Loyalty Card $10, Gift Card $20, Credit Card $90
B. Gift Card $20, Loyalty Card $10, Credit Card $90
C. Credit Card $100, Loyalty Card $10, Gift Card $10
D. Gift Card $20, Loyalty Card $10, Credit Card $100

Correct Answer: B Section: (none) Explanation

Explaination/Reference:

QUESTION 33
A solution designer needs to provide a "Copy Order" functionality where specific attributes of an order and order line are copied from one order into another. This can be accomplished by:
A. modifying the input template of copyOrder API.

B. overriding the output template of copyOrder API.

C. modifying the copy order template in sales order process type.

D. implementing custom logic to copy only the specific attributes and call createOrder API.

Correct Answer: C  Section: (none) Explanation

Explanation/Reference:

QUESTION 34

A business has implemented Sterling Order Management and inventory is maintained within the system with a daily update from Sterling Warehouse Management System (WMS). In some cases, the inventory picture published by the warehouse is incorrect. For example: the evening update to Sterling Order Management indicated that the warehouse had 100 of item X, when in fact the warehouse only had 1. Once a warehouse sends notification that a particular item is on backorder or not available, the business does not want any more orders for that item to be sent to that warehouse (regardless of whether the Sterling inventory picture indicates inventory is available). How can this requirement be BEST met?

A. Configure the "When line is backordered, backorder against the highest priority ship node" rule.

B. Configure the "Put inventory on hold for Sourcing on Backorder from Node" rule for the seller's inventory organization.

C. Implement a call to changeOrder API to populate OrderLineSourcingControls element to indicate node inventory picture is incorrect.

D. Implement the INVGetSupplyCorrectionsUE to override the inventory picture at the warehouse when WMS notifies Sterling Order Management of a BackOrder from Node scenario.

Correct Answer: B  Section: (none) Explanation

Explanation/Reference:

QUESTION 35

For item pricing, quantity tiers that have both absolute and percentage adjustments are defined in the price list. How will the price of the item be calculated?

A. Only absolute adjustment would be applied.

B. Only percentage adjustment would be applied.

C. First percentage adjustment, and then absolute adjustment would be applied.
D. First absolute adjustment, and then percentage adjustment would be applied.

Correct Answer: C Section: (none) Explanation

Explanation/Reference:

QUESTION 36

A retailer needs to track the complete lifecycle of an order containing stock merchandising items, delivery service items and installation items. The requirement is to track: 1. statuses through which the delivery progresses 2. payment status of the order 3. fulfillment status of the order 4. track progress of picking lifecycle at the distribution center. Which of the following are BEST suited to model each of the requirements above and the granularity at which these statuses are tracked in the product?

A. 1. Tracked using a work order status maintained at header level. 2. Tracked on sales order as payment status maintained at order header level. 3. Tracked on sales order line quantity level status maintained at quantity level. 4. Tracked on shipment, status maintained at a shipment header level.

B. 1. Tracked using a sales order status maintained at header level. 2. Tracked on sales order as payment status maintained at order header level. 3. Tracked on sales order line quantity level status maintained at quantity level. 4. Tracked on shipment, status maintained at a shipment line level.

C. 1. Tracked using a work order status maintained at header level. 2. Tracked on work order as payment status maintained at order header level. 3. Tracked on sales order line quantity level status maintained at schedule level. 4. Tracked on work order status maintained at a shipment header level.

D. 1. Tracked using a work order status maintained at header level. 2. Tracked on order line as payment status maintained at order line level. 3. Tracked on sales order line quantity level status maintained at schedule level. 4. Tracked on work order status maintained at a shipment header level.

Correct Answer: A Section: (none) Explanation

Explanation/Reference:

QUESTION 37

A business wishes to schedule orders against future supply (i.e. purchase orders). However, if a PO has not been received within 2 days after ETA has passed, the business wants to assume this PO is not going to arrive and exclude it from availability calculations. How can this be achieved?

A. Set "Past Due Supply Days" to 2 in the ATP rule.

B. Set "Backward Consumption Days" to 2 in the ATP rule.

C. Implement getExternalSupply user exit to override supply picture for POs.

D. Implement getSupplyCorrections user exit to exclude supplies where more than 2 days have passed.
since the ETA of the PO.

Correct Answer: A Section: (none) Explanation

Explanation/Reference:

QUESTION 38

In a current Sterling Selling and Fulfillment Suite implementation, the item feed is received from an external system and the item messages are placed in a JMS Queue. An Integration Server and ItemLoad Service is created to consume the messages and load into the OMS Database. The customer wants to specify static values for a few attributes for all the items. The customer also wants the ability to change the values on an as needed basis. As a solutions designer, which of the following is BEST suited to meet this requirement?

A. Custom API
B. XSL Translator
C. Text Translator
D. Defaulting component

Correct Answer: D Section: (none) Explanation

Explanation/Reference:

QUESTION 39

The current implementation of Sterling Selling and Fulfillment Suite is interfaced with a payment system for credit card processing. How would a solution designer efficiently handle the payment system's "Service Unavailable" error during payment authorizations?

A. Set the retryFlag to "Y" in the YFSCollectionCreditCardUE output for the "Service Unavailable" error.
B. Record the "Service Unavailable" error failures in a custom table and process them using a custom agent.
C. Set asynchRequestProcess to "Y" in the YFSCollectionCreditCardUE output for the "Service Unavailable" error.
D. No action is required. The Sterling Payment Agents will automatically handle the "Service Unavailable" error.

Correct Answer: A Section: (none) Explanation
Explanation/Reference: QUESTION 40

Which of the following functionalities is NOT available in Sterling Store?

A. Cycle Count
B. Ship from store
C. Backroom Pick
D. Receive at store

Correct Answer: A Section: (none) Explanation

Explanation/Reference:

QUESTION 41

A retailer would like to cap the number of "ship from store" orders that are fulfilled by a store, so as to manage store associate time and avoid depleting the store's inventory with an excessive amount of such orders. The designer using Sterling Order Management plans to use the "Inventory capacity" check feature in order to model this requirement. Which three API's or agents consider the inventory capacity setup for the store?

A. findInventory
B. getSupplyDetails
C. getPossibleSchedules
D. reserveAvailableInventory
E. getServiceResourceCapacity
F. Item-Based Allocation (IBA) agent

Correct Answer: ACD Section: (none) Explanation

Explanation/Reference:

QUESTION 42

In a current implementation of Sterling Selling and Fulfillment Suite, a custom entity is created with search, list and detail views. The detail view has four inner panels and there is no anchor page specified for the layout of these panels. What will be the effect of this when a user navigates to the detail view?

A. Only the inner panel with the lowest sequence number is displayed.
B. Only the inner panel with the highest sequence number is displayed.
C. All the four inner panels will be displayed vertically one below another.
D. All the four inner panels will be displayed horizontally one after another.
E. An error message is displayed "Application Error, No layout details found".

Correct Answer: C Section: (none) Explanation

Explanation/Reference:

QUESTION 43
Which of the following is NOT a valid type of pricing rule or coupon rule?
A. Order total
B. Bundle total
C. Item quantity
D. Shipping surcharge

Correct Answer: B Section: (none) Explanation

Explanation/Reference:

QUESTION 44
A business has a requirement to run quality checks on incoming purchase orders before the supply is made available to onhand inventory. The process is as follows: 1. The inbound supply is received in warehouse and the status of receipt is "Received". Supply should be updated to HELD. 2. The supply is inspected through a custom transaction that changes receipt status from "Received" to "Inspected". Supply should be updated to ONHAND. The implementation does not use Sterling Warehouse Management System. How can a solution designer model the supply update aspect of this process?
A. The disposition should be configured to supply type mapping.
B. In Status Inventory Types, update Buyer supply type to HELD for Status "Received" and add a new entry for Status "Inspected" with Buyersupply type as ONHAND
C. Upon Receipt on goods in warehouse, call AdjustInventory API to update SupplyType to HELD and similarly call AdjustInventory to updateSupplyType to ONHAND once goods are inspected.
D. In Status Inventory Types, update Seller supply type to HELD for Status "Received" and add a new entry for Status "Inspected" with Sellersupply type as ONHAND. Check Update Seller Supply.
QUESTION 45

A customer places an order for four units of an item, while only three units are available. The business has a requirement to only allow full quantity reservations (i.e. disallow partial reservations). Which of the following can MOST efficiently accomplish the requirement for full quantity only reservations?

A. Customize the solution to fetch the inventory picture before the reserveOrder is invoked.
B. Set AllocationRuleID on reservation input, where the rule ID has "Line Ship complete" constraint enabled.
C. Configure "Attempt to reserve the complete quantity of an order line." on Sales Order -> Fulfillment -> Fulfillment Rules -> Reservations.
D. No actions are required. By default, the out-of-the-box product allows only full quantity reservations.

Correct Answer: B

QUESTION 46

In the out of the box integration with Sterling Order Management V9.2, which two of the following modules are hosted by WebSphere Commerce?

A. Pricing Module
B. Order Management
C. Inventory Management
D. Enterprise Service Bus
E. Website Inventory Cache

Correct Answer: AE

QUESTION 47
A customer would like a purchase order (PO) to be "Created", but it should only treat 80% of future supply as available. This should happen until the PO receives a status update that indicates its been "Approved", at which point 90% of the future supply can be considered for promising. Future supply can be considered when scheduling orders but should not be considered when releasing the pick instructions to the fulfillment center. In order to model this requirement with MINIMAL custom logic, the solution design must:

A. 1. Create an extended status of PO "Created" which is "Approved".2. Create a new supply type corresponding to the "Inbound approved" status.3. Map the PO status "Approved" to the supply type "Inbound approved" and status "Created" to supply type "Purchase order placed".4. Set up the appropriate safety factor of 80% for supply type "Purchase order placed" and 90% for supply type "Inbound approved".5. Use Inventory considerations to map the demand type corresponding to schedule transaction to future supplies.6. Use Inventory considerations to map the demand type corresponding to release transaction to use only onhand supplies.

B. 1. Create an extended status of PO "Created" which is "Approved".2. Create a new supply type corresponding to the "Inbound approved" status.3. Map the PO status "Approved" to the supply type "Inbound approved" and status "Created" to supply type "Purchase order placed".4. Set up the appropriate safety factor of 80% for demand type "Scheduled" and 90% for demand type "Released".5. Use Inventory considerations to map the demand type corresponding to schedule transaction to future supplies.6. Use Inventory considerations to map the demand type corresponding to release transaction to use only onhand supplies.

C. 1. Create an extended status of PO "Created" which is "Approved".2. Create a new supply type corresponding to the "Inbound approved" status.3. Map the PO status "Approved" to the supply type "Inbound approved" and status "Created" to supply type "Purchase order placed".4. Use Inventory considerations to map the demand type corresponding to schedule transaction to future supplies.5. Use Inventory considerations to map the demand type corresponding to release transaction to use only onhand supplies.6. Implement the Supply corrections user exit to only show 80% or 90% of supply as applicable.

D. 1. Create an extended status of PO "Created" which is "Approved".2. Create a new supply type corresponding to the "Inbound approved" status.3. Map the PO status "Approved" to the supply type "Inbound approved" and status "Created" to supply type "Purchase order placed".4. Use Inventory considerations to map the demand type corresponding to schedule transaction to future supplies.5. Use Inventory considerations to map the demand type corresponding to release transaction to use only onhand supplies.6. Implement the Availability corrections user exit to only show 80% or 90% of supply as applicable.

Correct Answer: A

Explanation/Reference:

QUESTION 48

An enterprise dealing with electronic appliances fulfills customer orders using Sterling Order Management. The enterprise uses multiple distribution centers to ship the orders. Due to the size and weight of the items, a shipment can be shipped in multiple boxes. The enterprise would like to provide
tracking information of the boxes to its end customer, and would also like to bill the customer only once per shipment. Which of the following options will be a good way of modeling this requirement?

A. The various boxes and the associated tracking number can be modeled as containers within a shipment. Shipment level invoice can be raised to ensure the customer is invoiced only once per shipment.

B. The various boxes and the associated tracking number can be modeled as a hang-off table to YFS_SHIPMENT. Shipment level invoice can be raised to ensure the customer is invoiced only once per shipment.

C. Since the carriers treat each box as a separate shipment, the various boxes and the associated tracking number should be modeled as individual shipments. Order line level invoicing can be used to invoice the customer once per shipment.

D. Since the carriers treat each box as a separate shipment, the various boxes and the associated tracking number should be modeled as individual shipments. Deliver Shipment transaction can be used to group shipments delivered to the customer create a single invoice.

**Correct Answer: A**

**Explanation/Reference:**

**QUESTION 49**

A business has a requirement not to backorder specific items when inventory is not available. The business wants to allow the item to be scheduled, assuming it can be procured within the allowed shipment delay window. How can this requirement be implemented?

A. Set UseUnplannedInventory flag at item catalog level.

B. Configure assume infinite inventory beyond lead time as "Y" on the scheduling rule.

C. Invoke findInventory API with UseUnplannedInventory flag as 'Y' at the order line level.

D. Invoke CreateOrder API with IsFirmPredefinedNode attribute as 'Y' at the order line level.

**Correct Answer: A**

**Explanation/Reference:**

**QUESTION 50**

A business needs to integrate with a website in order to provide inventory updates from Sterling Order Management. The requirements are as follows: Requirement 1

- Send a message to website with inventory picture each time it crosses a threshold for
minimum/maximum. Requirement 2 - Send a message to website with complete inventory picture once a month. Requirement 3 - Resend the last inventory picture ad-hoc when explicitly requested by website. This setup should be implemented as an:

A. event-based (RTAM) monitor and setup thresholds. Implement: Requirement 1, using activity sync mode
   Requirement 2, using full sync mode
   Requirement 3, using quick sync mode

B. event-based (RTAM) monitor and setup thresholds. Implement: Requirement 1, using quick sync mode
   Requirement 2, using full sync mode
   Requirement 3, using activity based mode

C. action-based (Availability) monitor and setup thresholds. Implement: Requirement 1, using activity based mode
   Requirement 2, using full sync mode
   Requirement 3, using quick sync mode

D. action-based (Availability) monitor and setup thresholds. Implement: Requirement 1, using quick sync mode
   Requirement 2, using full sync mode
   Requirement 3, using activity based mode

Correct Answer: A Section: (none) Explanation

Explanation/Reference:

QUESTION 51

An organization is configured as an enterprise and a seller, but it does not maintain inventory. The inventory is maintained externally. When a customer places an order for five units of item X, the system needs to determine whether five units of the item are available to fulfill the demand. How can a solution designer enable Sterling Order Management to fetch the availability picture maintained by the external system?

A. Implement YFSGetExternalInventoryUE to fetch the inventory picture of the external system.

B. Implement INVGetDemandCorrectionsUE to fetch the inventory picture of the external system.

C. Enable the ATP rules to determine the availability of a product item for current and future demand.

D. Invoke syncInventoryDemand API to synchronize the inventory picture between the external system and the Sterling Order Management database.

Correct Answer: A Section: (none) Explanation

Explanation/Reference:

QUESTION 52

Refer to the following image for details on ORDER number "Y10001" A customer wants to return three quantities of an item to a business. The business requirement is that 50% of the shipping charge should be refunded for any partial return. How can a solution designer model the refund upfront and monitor the receipt of goods?
A. Call repricingOrder API for the return order document type.

B. Implement YFSOrderRepricingUE for the return order document type.

C. Call getOrderPrice API and invoke YPMCalculateShippingCharge user exit at order level.

D. Out of the box configuration is available in Sterling Order Management.

Correct Answer: B Section: (none) Explanation

Explanation/Reference:

QUESTION 53

Today is October 2 (2-Oct in the image). The current supply and demand for open order demand type is shown in the following image: ? Example is in the context of a single Node ? Processing Time for the item is 2 days ? LeadTime is 6 days Assume out of box inventory rules (ATP rules and inventory considerations). Based on calling getATP or find Inventory, what is the Availability picture for 2Oct when looking for open order demand type?

A. 11

B. 12

C. 13

D. 20

Correct Answer: A Section: (none) Explanation

Explanation/Reference: