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Question 1
A case can be in one of the following states: New, Completed, Working, Initializing, and Failed. What is the state of the case when Content Engine is setting the case properties during case creation?
A. New
B. Failed
C. Working
D. Initializing
Correct Answer: D

Question 2
Which of the following represents a case in Content Engine?
A. A folder object filed in a case type folder
B. A custom object filed in a case type folder
C. A folder object filed by year, month, date, time
D. A custom object filed by year, month, date, time
Correct Answer: C

Question 3
A Case can be in which of the following states?
A. New, Initializing, Working, Complete, Failed
B. New, Waiting, In Progress, Complete, Failed
C. New, Initializing, Working, Complete, Failed, Archived
D. New, Waiting, In Progress, Complete, Failed, Archived
Correct Answer: A

Question 4
Which are two examples of a Task Precondition? (Choose two)
A. A property condition is met
B. A case is added to the in-basket
C. A new document is added to the case
D. A new step is added to the submap of the task E. A new user is added to the role assigned to the task
Correct Answer: AC

Question 5
Your contract validation case type requires a purchasing cost justification, a legal review, and a final approval signature before the case is completed. You can group these steps into which set?
A. No set
B. Alternate set
C. All inclusive set
D. Mutually exclusive set
Correct Answer: C

Question 6
Which statement is correct when describing the relationship between steps and roles vs. steps and workgroups?
A. Any member of a role can perform the work at any task step assigned to the role
B. The users or groups in the workgroup are defined at design time in the IBM Case Builder
C. If more than one user is assigned to a workgroup only one user needs to complete the step
D. Steps in a role lane must be performed by every user assigned to the role before step completion
Correct Answer: A

Question 7
Which functionality is supported in Process Designer and NOT in Case Builder?
A. Create submaps
B. Create swimlane
C. Create task maps
D. Create workflow steps
Correct Answer: A

Question 8
Which of the following is NOT a description of IBM Case Manager Builder?
A. It is based on Dojo technology
B. Allows business analysts to build case management solutions
C. Allows business analysts to design and deploy case management solutions
D. Allows business analysts to transfer a solution from the development domain to a second development or production domain
Correct Answer: D

Question 9
What is the Case Manager Builder?
A. A tool that deploys solutions into a production environment
B. A tool for case workers to complete their work for each case
C. A tool to configure the Case Manager Client
D. A tool for business analysts to design a solution and the artifacts that makes up cases in that solution
Correct Answer: D

Question 10
Which two statements are correct about a design object store? (Choose two)
A. Contains a solution package of each solution
B. Solutions are deployed and tested in the design object store
C. A design object store is not allowed in a production environment
D. Each Case Manager/EP Domain allows one or more design object store
E. Each Case Manager/EP Domain allows one (and only one) design object store
Correct Answer: AE

Question 11
Which statement is correct about a Reset Test Environment?
A. Deletes all solutions in the Design Object Store only
B. Deletes then re-creates target object store and re-initializes the Process Engine region. It does not change the Design Object store
C. Deletes all solutions in the Design Object Store and deletes then re-creates the Target Object store and re-initializes the Process Engine region
D. Re-initializes the Target Object Store by removing all case objects. All deployed solutions remain in the Target Object store for continued testing
Correct Answer: B

Question 12
Which two statements are correct about a target object store? (Choose two)
A. Must be associated with its own Process Engine instance
B. Cannot have more than one target object store in production
C. Contains the run-time cases objects when users create cases
D. Used to organize and manage the solution packages and artifacts
E. Used by business analyst to modify a solution design that has been deployed
Correct Answer: AC

Question 13
When a solution is deployed for the first time in a development environment, three spaces - Solution space, Case pages space and Step pages space are created in the mashup environment. Which two statements are correct? (Choose two)
A. Case workers process cases through Solution spaces
B. Everyone can change the security settings for these spaces
C. Case pages space and Step pages space are hidden spaces
D. Everyone can modify the three spaces by adding, deleting or changing the existing pages
E. You can add and register new pages in Solution space, Case pages space and Step pages space
Correct Answer: AC

Question 14
Which two widgets can be used to add a task for a case? (Choose two)
A. Toolbar widget
B. Case List widget
C. Case toolbar widget
D. Case Information widget
E. Work Item Toolbar widget
Correct Answer: CD

Question 15
When selecting Manage Roles for a solution, on which two pages is this operation available? (Choose two)
A. Work page
B. Add Task page
C. Add Case page
D. Work Detail page
E. Cases Detail page
Correct Answer: AE

Question 16
The command widget is an important widget. Which two facts apply to this widget? (Choose two)
A. The command widget handles data about cases and tasks
B. The command widget on a page can be associated with more than one solution
C. The command widget will be automatically configured after you place it on the page
D. The command widget is a hidden widget existing in all pages for an deployed solution
E. When creating a custom page, you only place the desired visible widgets in the page
Correct Answer: AD

Question 17
What is round tripping?
A. The process of deploying changes from the design object store to the target object store for testing
B. The process of deploying a solution to another from a test environment to another non-test environment
C. The process of configuring multiple queues and inbaskets for a role by using the Case Builder and Process Configuration Console
D. The process of moving from Step Editor in Case Builder to Process Designer to add extra functionality and back to Step Editor to continue with the process modeling
Correct Answer: D

Question 18
How can you model the directing of work to case workers? (Choose two)
A. You associate roles with steps in the Step Editor
B. You associate roles with Case Tasks in Case Builder
C. You specify workgroups as a property of a Case Task
D. You associate workgroups with steps in the Step Editor E. You can assign a specific user to a step in the Step Editor
Correct Answer: AD

Question 19
What two pre-requisites are required in order to integrate with IBM Business Process Manager (BPM)? (Choose two)
A. IBM BPM and IBM Case Manager must be installed on the same server
B. IBM BPM must be licensed and acquired separately from IBM Case Manager
C. No licensing prerequisites exist since IBM BPM is bundled with IBM Case Manager
D. IBM WebSphere Process Server and IBM WebSphere Integration Developer must be installed
E. IBM Business Process Manager Advanced edition is required which bundles IBM Case Manager
Correct Answer: BD

Question 20
What two integrations with IBM Business Process Manager Advanced edition does IBM Case Manager provide? (Choose two)
A. The mapping of Case Tasks to SOA components in Case Builder
B. The invocation of SOA components running in Websphere Process Server
C. The invocation of process fragments defined in the IBM BPM Process Center
D. The mapping of SOA components to Case Tasks in Websphere Integration Developer
E. WebSphere Integration Developer tasks may be browsed and associated with case tasks from Case Builder
Correct Answer: BD

Question 21
How does IBM Case Manager provide a framework for handling business exceptions?
A. When designing a Task, you must use the P8 Process Designer to define any exception handling by customizing the malfunction submap of the process definition
B. Well defined process are expressed by process fragments defined for tasks within the case, and IBM Case Manager is used to define the set of tools used by case workers to manage exceptions
C. The structured part of the business process must be implemented using a BPM tool such as IBM BPM which will call IBM Case Manager services to provide case management capabilities for exception handling
D. When a process fragment requires exception handling by case workers, the Task raises an event that must be specified as a pre-condition into another task that will provide an explicit exception handling implementation
Correct Answer: B
Question 22
What does adding a task to a mutually exclusive task set mean?
A. The task must have a pre-condition
B. The task must be manually completed
C. All tasks in that set must be completed
D. If you complete one task in the set, you cannot complete any of the other tasks in the set
Correct Answer: D

Question 23
The Case Information Widget has a history panel that displays a list of recorded events for the cases, documents, tasks, folders and comments. Which two of the following are true for task history? (Choose two)
A. Event history of a task reassignment is allowed
B. Event history of a change to a custom property on a task is not allowed
C. Event history is automatically logged when a task state has changed, a task is added, a task is deleted, or a task is modified.
D. Task event history can be added, modified, or disabled by changing the Audit Definitions on the Content Engine CmAcmCaseTask object
E. Event history is automatically logged for a task state change from working to completed as part of base ACM product and cannot be disabled or modified.
Correct Answer: CD

Question 24
In the Step Editor tool you can add swimlanes to a task so you can divide the work among roles and workgroups. You can then add one to many steps in the swimlanes. You have Role swim lanes and Workgroup swim lanes. Which two represent the difference between a role and a workgroup? (Choose two)
A. A user may not be assigned to a role and a workgroup at the same time
B. A role can have many users assigned and a workgroup can only have one user assigned
C. Roles can be reused for multiple tasks and case types. Workgroups are created at the task level and not shared among other tasks or case types
D. Both roles and workgroups are assigned to Process Engine work queues. Workgroups add an assigned To property that is used to filter the work for a user
E. The Process Engine creates a work queue for each role in the solution. Workgroups are not assigned to a work queue. They are assigned to personal In baskets
Correct Answer: CE

Question 25
In Case Builder, how do you allow a case worker to be able to create a new task to handle an unexpected situation in the Case Client?
A. You need to create an optional task in Case Builder and define how the Task will start.
B. You need to create a required task in the Case Builder and define its precondition to specify it is to be ad-hoc.
C. You do not need to do anything specifically because IBM Case Manager handles ad-hoc Case Tasks as part of the base product.
D. You need to create an optional task in Case Builder and a new corresponding page to be used for steps in an ad-hoc task process.
Correct Answer: A

Question 26
Why does Case Builder show Case Tasks as non interconnected boxes? (Choose two)
A. Tasks are designed to be tools for the case worker
B. Case Builder is not used to model the execution order amongst all tasks
C. They may be initially disconnected but are eventually connected in the Step Editor
D. Connectivity is not needed because all the tasks start automatically when the case is first created
E. Tasks have a small adornment to the left of the box that indicates the order or execution that takes place after the case has reached the Ready state
Correct Answer: AB

Question 28
What type of owners are allowed for Mashups spaces?
A. The owner must be a user
B. The owner must be a group
C. The owner must be a user or a group
D. Mashups spaces do not require owners
Correct Answer: A

Question 29
What is the relationship between role membership and the rights to process work items in a queue?
A. Role membership does not give users the rights to process work items in a queue
B. Role membership gives users the rights to query and process work items in a queue
C. Role membership gives users the rights to query work items in a queue, but not to process
D. Role membership gives users the rights to process work items in a queue, but not to query
Correct Answer: A

Question 30
Which is the correct choice in order to make a custom widget available on a Mashup page?
A. Add the widget code to the IBM Case Manager war file
B. Add the widget code to the ECM Widgets war file
C. Build the widget and deploy in the mashup catalog
D. Create a war file for the custom widget and deploy in WebSphere
Correct Answer: C

Question 31
What is the recommended way to add a new Work Detail page?
A. Add the page in Case Builder by duplicating another page
B. Add the page in Case Client and customize with new functionality
C. Create the new page in Case Manager client and then associate it in Case Builder
D. Create the new page in Case Manager client by duplicating a page and then associate it in Case Builder
Correct Answer: D

Question 32
In a mashup environment a page consists of which of the following items?
A. The page layout, widget event wiring, and the style sheet
B. The page layout, widget configurations, and widget event wiring
C. The page space, widget configurations, widget event wiring, and theme
D. The page layout, widget configurations, actions, and widget event
Correct Answer: B

Question 33
Custom widgets can most easily use Case Manager functionality by which of the following methods?
A. Wiring the custom widget to the case widgets
B. Creating integration to other widget events with Java script
C. Creating custom REST functionality that leverages Case Manager functions
D. Wiring the custom widget to events from other widgets including the Command Widget
Correct Answer: D
Question 34
Which two must be installed if you are using IBM FileNet Case Monitor? (Choose two)
A. IBM Content Analyzer
B. FileNet Case Analyzer
C. WebSphere ILOG Jrules
D. Cognos Real-time Monitoring
E. WebSphere Business Monitor
Correct Answer: BD

Question 35
Which additional components must be installed to use IBM FileNet Case Monitor with a case management application?
A. Both Microsoft OLAP and FileNet Case Analyzer
B. Both Microsoft OLAP and Cognos Real-time monitoring
C. Both FileNet Process Engine and FileNet Case Analyzer
D. Both FileNet Case Analyzer and Cognos Real-time monitoring
Correct Answer: D

Question 36
What can IBM Content Analytics be used for? (Choose two)
A. Reporting on cases and tasks that are currently active
B. See which words and phrases occur frequently in many cases
C. Discover unexpected correlations between words and phrases
D. Get data on the average time to complete business tasks during a specific time interval
E. Review volume, find and eliminate bottlenecks and ensure that operations are working efficiently and effectively
Correct Answer: BC

Question 37
Which statement is correct in regards to IBM FileNet Case Monitor?
A. Has dashboards to display data from active cases
B. Has dashboards to display data from completed cases
C. Only has dashboards to display data from workflows and not cases
D. Has dashboards to display data from both active and completed cases
Correct Answer: A

Question 38
Which statement best describes Case Analyzer reporting?
A. No out of the box reports are supplied
B. Contains out of the box reports that are limited to active cases
C. Contains out of the box reports that are limited to completed cases
D. Contains out of the box reports for both active and completed cases
Correct Answer: D

Question 39
Which Online Analytical Processing (OLAP) technology is supported by IBM FileNet Case Analyzer?
A. Cognos TM1
B. Cognos Power Play
C. IBM InfoSphere Information Server
D. Microsoft SQL Server Analysis Services
Correct Answer: D

Question 40
Which of the following components provide access to IBM WebSphere ILOG Jrules Business Rules Management System (BRMS)?
A. Case Builder
B. Case Manager Client
C. FileNet Process Designer
D. Case Manager Administration Client
Correct Answer: C

Question 41
Where does IBM FileNet Case Analyzer read data from?
A. Content Engine event logs only
B. Process Engine event logs only
C. Both Process Engine and Content Engine event logs
D. Both Case Analyzer OLAP database and Content Engine event logs
Correct Answer: C

Question 42
How many object stores are supported for a case management production environment?
A. No case management design object store and only one case management target object store
B. One case management design object store and only one case management target object store
C. No case management design object store and one or more case management target object stores
D. One case management design object store and one or more case management target object stores
Correct Answer: D

Question 43
In the development environment target object store, which tool(s) should be used to add non-case management assets, such as search templates and form templates?
A. Only Solution Assistant
B. Only Workplace, and/or Workplace XT
C. Only Enterprise Manager, and/or Workplace
D. Enterprise Manager, Workplace, and/or Workplace XT
Correct Answer: D

Question 44
How does a deployed case management solution map to Process Engine queues and rosters?
A. One queue per solution, one roster per case type
B. One queue per case type, one roster per solution
C. One queue per role in a solution, one roster per solution
D. One queue per role in a solution, one roster per case type
Correct Answer: C

Question 45
By default, IBM Case Manager automatically assigns a unique case ID to a case type by using the case type unique identifier plus a 12-character number sequence. Can that case type unique identifier be changed after deployment, and if so, how?
A. The default case type unique identifier cannot be changed after deployment
B. The default case type unique identifier can be changed after deployment by changing the CnCaseIdentifier in the case type folder
C. The default case type unique identifier can be changed after deployment by changing the value of the case identifier prefix in the case type folder
D. The default case type unique identifier can be changed after deployment by changing the value of the case identifier mask in the case type folder
Correct Answer: C

Question 46
When your solution is ready to be distributed, to which folder do you move your Solutions subfolder to in the design object store?
A. Solutions
B. Templates
C. Deployment
D. Environments
Correct Answer: B

Question 47
When creating a solution template, the solution template must contain at least which of the following resources?
A. Solutions definition file
B. Workflow Definition files
C. Process Engine configuration file
D. A Pages subfolder containing the pages used for deployment
Correct Answer: A

Question 48
When creating iWidgets, REST Services are frequently used for communicating with back end servers. What response protocol is considered the easiest to use when working in this environment?
A. XML
B. JSON
C. HTML
D. Formatted Text
Correct Answer: B

Question 49
Which Content Engine events must a case property be audited for before it can be exposed to the Case Analyzer?
A. Creation Event, Deletion Event, Update Event
B. Change State Event, File Event, Update Event
C. Creation Event, Deletion Event, Checkin Event
D. Change State Event, Creation Event, Delete Event
Correct Answer: A

Question 50
Which application is used to modify the Case Monitor data stream objects when exposing a case property?
A. Case Manager Builder
B. Process Configuration Console
C. Cognos Real-time Monitoring Dashboard
D. Cognos Real-time Monitoring Workbench
Correct Answer: D

Question 51
Which application is used to expose a case property as a measure or dimension within the Case Analyzer database?
A. Case Manager Builder
B. Process Task Manager
C. Process Configuration Console
D. Cognos Real-time Monitoring Workbench
Correct Answer: B

Question 52
How are ILOG rules incorporated into a Case Manager Task Workflow?
A. Using the ILOG Rules Studio Case Manager connector
B. Using the ILOG custom component through component integrator
C. Selecting and configuring the Case Builder Step Editor ILOG Rules step
D. Importing the WSDL into Process Designer then configuring Web Service call
Correct Answer: D

**Question 53**
Which of the following is NOT available when using P8 eForms in Case Manager applications through the Case eForm Widget?
A. Signature Fields
B. Multiple tabbed-page view
C. Embedded scripts and calculations
D. Creation of high-resolution PDF copies
Correct Answer: A

**Question 55**
How can P8 eForms be used to extend Case Manager Capabilities? (Choose two)
A. To support the use of P8 forms for electronic signatures
B. To provide a way to interact with external systems via form fields
C. To provide a customized launch step processor for all optional case tasks
D. To provide a consistent way for all case workers to access case properties
E. To provide a customized user interface to case properties for specific task steps
Correct Answer: BE

**Question 56**
Which two of the following APIs can be used to create a new case directly? (Choose two)
A. P8 Content Engine .NET API
B. P8 Process Engine JAVA API
C. P8 Process Engine REST API
D. IBM Business Process Manager 7.5 API
E. Content Manager Interoperability Services (CMIS) API
Correct Answer: AE

**Question 58**
You need to integrate your widgets with Case Manager widgets, but the format of the payloads are different. Depending upon the complexity of the mismatch in payloads, what might you use to wire your widgets to the Case Manager widgets?
A. Case Manager Toolbar Widget
B. Case Manager Command Widget
C. Mashup Center Data Editor Widget
D. Mashup Center JavaScript Adapter Widget
Correct Answer: D

**Question 59**
What is the easiest way to perform data interchange with another system?
A. Create integration via the Case REST API
B. Create integration in a Content Engine event script
C. Utilize mashup capabilities to create real time integration
D. Use the P8 Business Process Manager web services integration capabilities
Correct Answer: D

**Question 60**
What Content Management Interoperability Services (CMIS) extensions allow solutions to use additional P8 content capabilities?
A. Hidden properties, text search, GZIP
B. Hidden properties, text search, rendition
C. Domain name, Records Management, file object
D. Text search, Records Management, Policy Services
Correct Answer: A

**Question 61**
Which of the following add-on products can NOT be used to extend IBM Case Manager?
Question 62
A specialist would like to use a real time monitoring capability for IBM FileNet P8 workflows. P8 provides a default set of dashboards for this functionality. Which installer is used to lay down the IBM Case Monitor project library?
A. The Case Foundation Installer
B. The Content Platform Engine Installer
C. The Cognos Realtime Monitoring Installer
D. The Content Platform Engine Client Installer
Correct Answer: C

Question 63
There are two Workflow Systems, each associated with a different object store. The administrator would like to gather analytical information for both these Workflow Systems.
Which of the following tasks would accomplish the above?
A. Configure multiple Content Platform Engine instances
B. Configure two different Case Analyzer Stores for each one of these Workflow Systems
C. Use Case Analyzer Process Task Manager to configure multiple Case Analyzer instances
D. Only one Workflow System can be configured with Case Analytics capability within a single P8 Domain
Correct Answer: C


Question 64
What configuration step must be done to establish the connection between an object store and an isolated region for IBM Case Manager?
A. The Runtime Options tab must be configured in Process Configuration Console
B. A Process Engine region id must be created in the object store using FileNet Enterprise Manager
C. Configure a workflow system in the target object store using Administration Console for Content Platform Engine
D. The IBM Case Manager server host name must be specified on the Server Connections tab on the Process Engine Process Task Manager
Correct Answer: B

Question 65
There is a need to generate IBM Case Analyzer reports based on fields in a workflow. Which two configuration steps are required to do this? (Choose two.)
A. Configure the Case Analyzer pruning schedule
B. Expose the workflow fields in the IBM Case Foundation Event Log
C. Expose the workflow fields in all queues associated with the workflow
D. Expose the workflow fields in the Roster associated with the workflow
E. Create new data fields in the Case Analyzer based on this workflow fields
Correct Answer: AE

Question 66
With IBM Case Foundation V5.2 an application server can be configured to automatically start and stop a legacy Component Manager. Which two of the following application servers allow automatic starting and stopping of the legacy Component Manager on an Application Engine server?
A P8 administrator has been requested to create a Java Message Service (JMS) component queue to publish workflow data to a Web Services JMS queue.
Which of the following is the correct tool and proper procedure to accomplish this task?

A. Use FileNet Enterprise Manager (FEM) to navigate to the PE Region Ids folder, select the target region Id, right-click and select New Component Queue. Provide the Queue Connection Factory (JNDI), Queue Name (JNDI) and optionally the JNDI URL (if the JMS queue is on the same cluster as CPE). Commit the changes.
B. Use the Process Configuration Console to create a new component queue and provide the Queue Connection Factory (JNDI), Queue Name (JNDI) and optionally the JNDI URL (if the JMS queue is on the same cluster as CPE). Under the operations tab for the component properties, click the import button to add the events with the corresponding parameters type. Commit the changes.
C. Use the Administration Console for Content Platform Engine (ACCE) to expand the target object store > Administrative > Workflow System > Connection Points. Select the desired region, then click New component queue. Provide the Queue Connection Factory (JNDI), Queue Name (JNDI) and optionally the JNDI URL (if the JMS queue is on the same cluster as ACCE). Select Action > Save changes.
D. Use the Process Task Manager (that resides in the Workplace XT server) to expand the Component Managers folder. Select one of the existing connection points, right-click and select New JMS Operations. In JMS properties, specify the provide the Queue Connection Factory (JNDI), Queue Name (JNDI) and optionally the JNDI URL (if the JMS queue is on the same cluster as WorkplaceXT). Save the changes. Stop and restart Component Manager.

Correct Answer: C

Question 68
An administrator is installing and configuring Content Platform Engine. It will later become a part of an IBM Case Manager system. Which of the following statements is correct?

A. There is no need to install IBM Case Foundation.
B. IBM Case Manager requires that both Content Platform Engine and IBM Case Foundation be installed.
C. IBM Case Manager and IBM Content Platform Engine are required to use the same IBM WebSphere Application Server profile.
D. IBM Case Manager and IBM Content Platform Engine are not required to use the same IBM WebSphere Application Server profile.

Correct Answer: B Section: (none) Explanation

Reference:

Question 69
A highly available IBM Content Platform Engine (CPE) environment is configured on WebSphere Application Server Network Deployment (WAS-ND). The WAS-ND cluster consists
of four CPE JVMs. A hardware load balancer is being used to spread the http/https traffic across the four JVMs. A workplace XM deployment is configured to point to this CPE cluster.
Assuming everything is active, which of the following are the two best choices for validating the environment? (Choose two.)
A. Disable three of the four CPE JVMs. Logon to Workplace XM and begin performing work. While this is occurring, enable each of the disabled JVMs one at a time and stop the running one.
B. Shut down three of the four CPE JVMs. Logon to Workplace XT and begin performing work. While this is occurring, start each of the stopped JVMs one at a time and stop the running one.
C. Logon to Workplace XM and begin performing work. Shutdown each of the CPE JVMs so that at least two of them are active at any one time. Continue testing and checking for errors for at least one hour.
D. View the CPE ping page (http://:/FileNet/Engine) of the load balancer. Continue to refresh this page until all four of the JVMs are viewed. View the startup context name of each JVM and compare the results.
E. View the Content Engine Web Service (CEWS) page of the load balancer (http://:/wsi/FNCWES40MTOM. Continue to refresh this page as each CPE JVM is cycled through. View the CEWS page of each JVM and compare the results.
Correct Answer: CE

Question 70
An IBM Case Foundation administrator will be creating a new workflow system that will be associated with a new object store.
What tool does the administrator use to create the workflow system?
A. Process Administrator
B. FileNet Enterprise Manager
C. Process Configuration Console
D. Administration Console for Content Platform Engine
Correct Answer: D Section: (none) Explanation/Reference:

Question 71
A system administrator has been requested to evaluate the requirements for both Web Services and EJB based client applications to connect to an IBM Content Platform Engine (CPE) in a highly available configuration.
Which of the following options is NOT currently supported?
A. Web Services clients (CEWS transport: HTTP) can connect using either Hardware load balancing or Application Server Load Balancing.
B. Web Services clients (CEWS transport: HTTP) can connect using either HTTP-plugin load balancing or Network Load Balancing feature in Windows Server.
C. IBM Administration Console for Content Platform Engine and other administrative applications are not supported for either hardware or software load balancing.
D. Java Clients (EJB transport: IIOP/T3/JNP) can connect using application server load balancing but not via the Network Load Balancing feature in Windows Server.
Correct Answer: A Section: (none) Explanation/Reference:

Question 72
A database administrator would like to configure Oracle XA transactions for Content Platform Engine.
What Oracle script must be run?
A. initxa.sql  
B. xmlja.sql  
C. initjvm.sql  
D. postInstall.sql  
Correct Answer: A  Section: (none)  Explanation  
Reference: 

Question 73  
A company has a high availability IBM Content Platform Engine clustered server configuration that has steps that require Java Virtual Machine settings to be made. Where do these changes need to occur?  
A. At each individual cell level  
B. At each individual node level  
C. At each individual node agent level  
D. In the deployment manager (dmgr)  
Correct Answer: B  Section: (none)  Explanation  
Reference: 

Question 74  
An administrator is preparing to create a new object store in an IBM FileNet P8 Linux/Oracle environment. The administrator is instructed to create a new Oracle schema with the minimum required tablespaces. How many tablespaces would have been requested?  
A. One data tablespace and one index tablespace  
B. One data tablespace and one temporary tablespace  
C. One index tablespace and one temporary tablespace  
D. One index tablespace, one data tablespace  
E. One large object tablespace and one temporary tablespace  
Correct Answer: A  

Question 75  
A specialist is implementing an IBM Case Foundation environment which will have several object stores. They plan to use the new database connection sharing feature that was introduced in version 5.2. Which of the following is NOT a benefit of using shared database connections?  
A. Reduces the database administrator overhead with fewer databases  
B. Allows the object store and isolated region to share the same database  
C. Reduces the application server administrative overhead of managing the data sources  
D. Allows creation of new object stores without the intervention of the database and application server administrator  
Correct Answer: B  Section: (none)  Explanation  
Reference: 
http://www-01.ibm.com/support/docview.wss?uid=swg21645936  

Question 76  
After upgrading to Content Platform Engine (CPE), the administrator starts the CPE JVM and monitors the Automatic Upgrade Status webpage. After fifteen minutes, all but one of the object stores shows a status of 鉈溤completing鉈 。 The main object store shows a status of 鉈溤synchronous Upgrades in Progress鉈 。 A few hours later, the main object store still indicates 鉈溤synchronous Upgrades in Progress鉈  and the administrator is running out of time.
What should the administrator do?
A. Plan for an upgrade window that allows sufficient time for the Asynchronous Upgrade to complete.
B. Disable the Asynchronous Processing Dispatcher and continue upgrading the other P8 components.
C. There is no need to wait for Asynchronous Upgrade to complete, the object store is available for use.
D. Examine the database performance and disk I/O and tune the system to make the asynchronous upgrade run faster.
Correct Answer: D

Question 77
An IBM FileNet P8 V5.0 customer uses Microsoft Cluster Server to manage failover using an active/passive cluster for the Process Engine. The customer has decided to upgrade to P8 V5.2 and deploy their Content Platform Engine on an IBM WebSphere platform. They would still like to retain the failover capability.
Which option would serve the customer's needs?
A. P8 V5.2 does not support any failover
B. Use the Application Server Clustering capability
C. Migrate the Microsoft Server Cluster to a Veritas Cluster Server
D. Migrate the Microsoft Server Cluster to manage the Content Platform Engine configuration
Correct Answer: C

Question 78
To support IBM Case Manager, a specialist is installing IBM FileNet Content Platform Engine (CPE) and IBM Content Navigator (ICN) on IBM WebSphere Network Deployment with two separate servers in the same managed cell.
Which of the following steps is NOT required?
A. Enable WebSphere Application Security
B. Enable WebSphere Administrative Security
C. Create a Java Virtual Machine in WebSphere for ICN
D. Export the LTTP keys from the CPE server and import them on the ICN server
Correct Answer: C

Question 79
An administrator has been asked to add IBM FileNet eForms to their IBM Case Foundation system.
Which tool would be used to configure the step processors for IBM FileNet eForms?
A. Process Task Manager
B. FileNet Enterprise Manager
C. Process Configuration Console
D. Workplace XA Site Preferences
Correct Answer: C

Question 80
An administrator has configured a workflow system using the Administration Console for Content Platform Engine (ACCE).
After the workflow system has been created, which of the following is the next step?
A. Run wttfer to initialize the region
B. Initialize the region explicitly using ACCE
C. No need to initialize the region explicitly as it is initialized already
D. Initialize the region explicitly using Process Configuration Console
Correct Answer: B
Question 81
An administrator is installing a highly available IBM FileNet P8 V5.2 Content Platform Engine (CPE) in a WebSphere cluster using the EJB transport. There are two CPE servers and CPE node 1 is the WebSphere Deployment Manager.
Which of the following shows the correct installation and deployment of the CPE?
A. Install CPE on node 1, run the Configuration Manager on CPE node 1 and deploy the CPE to the WebSphere cluster.
B. Install CPE on node 1, run the Configuration Manager on CPE node 1 and deploy the CPE to each Java Virtual Machine.
C. Install CPE on nodes 1 and 2, run the Configuration Manager on CPE nodes 1 and 2 and deploy the CPE to the WebSphere cluster.
D. Install CPE and Process Engine Client Files on CPE node 1, run the Configuration Manager on CPE node 1 and deploy the CPE to the WebSphere cluster.
Correct Answer: D

Question 82
An administrator has installed IBM Case Manager (ICM) into the production environment. In order to validate Case Manager functionality, the administrator needs to run a test solution.
How would a test solution be created in the ICM production environment?
A. Create and deploy the solution in the production environment using the Case Builder application.
B. Login to the Case Client application and use the ICM Solution Wizard to create and deploy a solution into the production environment.
C. Export a solution from the development environment, then import and deploy the solution into production using Case Manager administration client.
D. Export a solution from the development environment, then import and deploy the solution into production using the Administration Console for Content Platform Engine.
Correct Answer: A

Question 83
The system administrator of an IBM FileNet P8 Content Platform Engine environment, running Linux and IBM DB2, has opened a Problem Management Record (PMR) for an issue with IBM Content Navigator (ICN). The IBM support representative asks for the ICN version.
What is the best way to determine the correct ICN version?
A. Open a web browser, navigate to the ICN Ping Page and examine the value in the Build Level field.
B. Login to the ICN server, navigate to the /opt/IBM/ECMClient/bin directory and execute ./versioninfo.sh
C. Login to the ICN server, navigate to the /opt/IBM/ECMClient/logs directory and examine the IBM.Content.Navigator._installLog.log file.
D. Open a web browser and navigate to the ICN Login Page. Right-click on the background, select 鉴念 as Source鉤 and examine the value in the BuildName field.
Correct Answer: A
Explanation/Reference: (none)
Reference:

Question 84
An administrator needs to check the status of the IBM Case Foundation system. They execute the IBM FileNet P8 System Health page:
http://server:port/P8CE/Health from a browser.
This page provides status for which PE related items?
A. VWK鉤検 and RMI Registry traffic
B. Process Simulator and Case Analyzer
C. PE Connection Points and PE Isolated Regions
D. The Administration Console for Content Platform Engine and the Process Configuration
Console
Correct Answer: C Section: (none) Explanation
Examination/Reference:
Reference:
p8spin248.htm

Question 85
A workflow designer has noticed an increasing number of obsolete Tracker records and
requested assistance in removing them.
What IBM Case Foundation applet would be used to delete obsolete Tracker records?
A. Process Tracker
B. Process Administrator
C. Process Configuration Console
D. Administration Console for Content Platform Engine
Correct Answer: B Section: (none) Explanation
Examination/Reference:
Reference:
bpfah008.htm

Question 86
When using Workplace XT to access a Legacy Workflow System, the IBM Case Foundation
administrator does not see the Tools > Administration > Process Configuration Console.
What additional configuration change needs to be made to allow access to the Process
Configuration Console?
A. Add the user 銘桝 account to the PWAdmins role
B. Add the user 銘桝 account to the PWDesigner role
C. Add the user 銘桝 account to the workflow config group
D. Select a Process Engine Connection Point in Site Preferences
Correct Answer: C

Question 87
A new person was recently hired to be a workflow system administrator of a company. A
user account for this person has been assigned to be a member of the workflow
administrator group. Using Process Configuration Console, this administrator will
assign users to have a specific access right for a roster or queue.
What rights will be needed to access the assigned queue or roster?
A. The user must have process rights to the roster and queue.
B. The user must have query & process rights to the roster and be a member of the
   PWAdministrator role.
C. As a member of the workflow administrator group, the user must have query rights to
   the roster and not for the queue.
D. As a member of the workflow administrator group, the user will automatically have
   full rights to each roster and queue, even if not explicitly assigned access rights.
Correct Answer: D Section: (none) Explanation
Examination/Reference:
Reference:
bpfcg005.htm (table 1. second row)

Question 88
A workflow administrator creates and modifies the workflow database structures,
configures event logging and statistics collection, and set performance parameters. The
administrator also sets security levels on workflow rosters, work queues, user queues,
and component queues.
Which two of the following workflow administration tasks in the Process Configuration

Console used for? (Choose two.)
A. Delete a roster
B. Set access rights
C. Expose data fields
D. Delete a work queue
E. Add a language pack
Correct Answer: BC Section: (none)
Explanation/Reference:
Reference:

Question 89
Users are complaining about performance when querying the Roster queues using standard database query tools. An administrator suggests using the createDBviews command in vwtool.
What does the vwtool createDBview command do?
A. Recreates the database views for the event logs of all isolated regions
B. Creates the database views for only the roster of the current isolated region
C. Recreates the database views for only the queues of the current isolated region
D. Recreates case-sensitive database views for all queues, roster and event logs for the current isolated region
Correct Answer: D Section: (none)
Explanation/Reference:
Reference:
ftp://public.dhe.ibm.com/software/data/cm/filenet/fn2ibm_migration/ProductInfo/Products/IMageManager/eProcessServices/ProductDocumentation/eProcess4.2.2/vwtool.pdf (page 20)

Question 90
A workflow administrator needs to run the preupgrade utility to create the Content Platform Engine upgrade properties file and start the upgrade interactively. In which directory are the server based utilities located?
A. ools
B. oolsPE
C. data
D. data ools
Correct Answer: B Section: (none)
Explanation/Reference:
Reference:

Question 91
A company has just upgraded to IBM Case Foundation and they have given an employee administrative rights for the workflow system. What is the most appropriate tool that can be used to configure a workflow system?
A. Process Administrator
B. Process Task Manager
C. Process Configuration Console
D. Administration Console for Content Platform Engine
Correct Answer: D Section: (none)
Explanation/Reference:

Question 92
A specialist is implementing an IBM Case Foundation V5.2 system in a Windows Microsoft SQL environment. The customer expects most of the activity to involve committal and retrieval of large files.
In order to prevent Microsoft SQL Server issues with large uploads and downloads, which
custom property should be configured for the object store data sources (XA and non-XA) in the application server?
A. Add packetSize=32767
B. Increase the lockTimeout
C. Decrease the lockTimeout
D. Set selectMethod to direct
Correct Answer: A Section: (none) Explanation
Reference:

Question 93
An IBM Case Foundation administrator is working with the application server administrator to improve performance. For the current system deployment, they are using an IBM JVM with a WebLogic Application Server.
Based on this information, what parameter(s) can be set in the startWeblogic script?
A. initshsize
B. XlargeObjectLimit
C. Increase the Authentication cache timeout value
D. filenet.pe.peorb.pool.min=2 filenet.pe.peorb.pool.max=5
Correct Answer: D Section: (none) Explanation
Reference: