Vendor: CISCO

Exam Code: 640-461

Exam Name: Cisco Voice and Unified Communications
QUESTION 1
An administrator wants to locate and remove all unassigned directory numbers on the Cisco Unified Communications Manager system. Which method is the best method to accomplish this task?

A. Choose Device > Phone. Search all phones and remove the undesired directory numbers.
B. Use the Dial Plan Installer to remove the directory numbers.
C. Use the Disaster Recovery System to restore only valid directory numbers.
D. Choose Call Routing > Route Plan Report, choose the Unassigned DN drop-down menu, and then remove all orphaned directory numbers.
E. Choose Device > Device Settings > Device Defaults and use the wizard to locate and remove the orphaned directory numbers.

Answer: D

QUESTION 2
Which issue does CAS signaling on a T1 circuit create?

A. Signaling bits are subtracted from each frame, which causes a significant loss of voice quality.
B. An extra signaling bit is added to the sixth frame to carry signaling information.
C. A signaling bit is subtracted from every sixth frame to carry signaling information.
D. Signaling bits are added to the signaling stream to create extended super frames.

Answer: C

QUESTION 3
An administrator is attempting to add a new user in Cisco Unified Communications Manager Administration but does not see the option to add a new user. What is the most likely cause of this issue?

A. The SQL User database is not running.
B. The system is synchronized with an LDAP server.
C. BAT is not enabled.
D. The administrator has the admin user adda rights box checked.
E. The SIP Realm is not defined in User Management.

Answer: B

QUESTION 4

Refer to the exhibit. The exhibit shows a partial screen shot for a Cisco Unified Personal Communicator device. If the username that is associated with this device is jdoe, what should the device name be?

A. The device name should be JDOEUPC.
B. The device name should be UPCJDOE.
C. The device name should be JDOE.
D. The device name should be UPCCUPC.
E. The device name should be UPCCSF.
F. The device name has no naming convention.

Answer: B
QUESTION 5
When implementing a plan of action, what should you do?

A. Make all of the changes at once to minimize the impact to users.
B. Limit the impact of the changes to users.
C. Completely remove access lists to ensure that they will not impact the changes.
D. Even if a change adversely affects the users, keep moving forward with the plan of action.

Answer: B

QUESTION 6
What Cisco client application allows administrators to interact with performance monitoring counters to assist in determining the overall health of the Cisco Unified Communications Manager server?

A. Cisco Unified Communications Manager Administration
B. Cisco Unified Real-Time Monitoring Tool
C. Cisco Unified OS Administration
D. CAR Tool
E. BAT Tool

Answer: B

QUESTION 7
Which two protocols are used by Cisco Unified Presence? (Choose two.)

A. SIP/SIMPLE
B. XMPP
C. SCCP
D. PPPoX
E. IMPP

Answer: AB
QUESTION 8
An administrator wants to see how long a specific IP phone extension is in use during a given period of time. What CAR tool feature would the administrator use?

A. System Reports > Traffic > Summary by Phone Number
B. CDR > Search > By Call Precedence Level
C. Device Reports > Route Patterns/Hunt Groups > Route and Line Group Utilization
D. User Reports > Top N > By Duration

Answer: A

QUESTION 9
Which protocol is used for communication between Cisco Unity Express and Cisco Unified Communications Manager Express?

A. H.323
B. G.711
C. MGCP
D. Q.931
E. SIP

Answer: E

QUESTION 10
What is the correct URL to use to add a user to Cisco Unified Communications Manager Express?

A. http://ipaddress/cucme.html
B. https://ipaddress/cue.html
C. httpd://www.ipaddress/cme.html
D. http://ipaddress/ccme.html
E. http://ipaddress/cme.html

Answer: D
QUESTION 11
Which three options are valid for creating users in Cisco Unity Connection? (Choose three.)

A. manual creation
B. bulk using *.csv file
C. bulk using enterprise parameters
D. Cisco Unity Connection Serviceability
E. automatic creation through TUI by users dialing into voice mail
F. import through Active Directory

Answer: ABF

QUESTION 12
Refer to the exhibit. The exhibit shows a partial screen shot for a Cisco Unified Client Services Framework device. If the username that is associated with this device is jdoe, what should the device name be?
A. The device name should be JDOEUPC.
B. The device name should be UPCJDOE.
C. The device name should be JDOE.
D. The device name should be UPCCUPC
E. The device name has no naming convention.

Answer: E

**QUESTION 13**
Which action must be taken for Cisco Unified Personal Communicator clients to access Cisco Unity Connection voice mail?

A. Cisco Unity Connection must be integrated with LDAP.
B. Cisco Unity Connection must be integrated with Cisco Unified Communications Manager using SIP integration.
C. A Microsoft Exchange mailbox store must be configured in Cisco Unified Presence.
D. IMAP must be enabled on Cisco Unity Connection for users that need to access voice mail through Cisco Unified Personal Communicator clients.
E. Voice mail is automatically enabled for users who log in through Cisco Unified Personal Communicator clients.

Answer: D

**QUESTION 14**
Which two types of device can the Cisco Unified Disaster Recovery use as a backup target? (Choose two.)

A. DVD RAM drive
B. FTP server
C. tape device
D. TFTP server
E. WebDAV server
F. SFTP server
QUESTION 15
In which scenario is it possible to have the same directory number configured on two different lines or phones and not be a shared line?

A. directory number assigned to different partitions
B. directory number assigned to the same partition
C. directory number assigned to different calling search spaces
D. directory number assigned to the same calling search space

Answer: A

QUESTION 17
Which type of single switch port can support data and voice VLANs and is recommended for Cisco Unified IP phones?

A. multiflex port
B. trunk port
C. access port
D. ISL trunking port

Answer: C

QUESTION 18
Which headers are compressed when cRTP is used?

A. the UDP and RTP headers
B. the IP header only
C. the TCP header only
D. the RTP header only
E. the IP, UDP, RTP headers and the first byte of the payload
F. the IP, UDP, and RTP headers

Answer: F

QUESTION 19
When adding an IP phone to a Cisco Unified Communications Manager system, what two choices does an administrator have to add the phone to the system? (Choose two.)

A. auto-registration
B. FHSS provisioning
C. IP phone configuration assistant
D. manual provisioning
E. Cisco Unified Serviceability

Answer: AD

QUESTION 20
Which three rules are valid transfer rules in Cisco Unity Connection? (Choose Three)

A. Standard
B. alternate
C. closed
D. holiday
E. nonstandard

Answer: ABC