Exam Code: 650-059
Exam Name: LCSARS  Cisco Lifecycle Services
Advanced Routing and Switching
Vendor: CISCO
Version: DEMO
Part: A

1: Which two of these activities comprise the problem management service component in the operate phase? (choose two.)
A. send a replacement module
B. schedule a maintenance window
C. manage the problem
D. identify the problem
E. confirm roles and responsibilities
Correct Answers: C D

2: Identify a customer support model for the solution is an activity that is part of which service component in the plan phase?
A. operations readiness assessment
B. planning project kickoff (deployment project management)
C. operations plan development
D. system requirements validation
Correct Answers: A

3: Which three of these service components are included in the optimize phase? (choose three.)
A. change management
B. security administration
C. technology assessment
D. operations assessment
E. operations readiness assessment
F. security assessment
Correct Answers: C D F

4: Utilizing a trouble ticketing system to track problems is a part of which service component in the operate phase?
A. operations setup
B. change management
C. problem management
D. systems monitoring
Correct Answers: C

5: Execute the systems acceptance test plan is an activity that is part of which service component in the implement phase?
A. phased implementation
B. acceptance testing
C. staff training
D. full system migration
Correct Answers: B
6: Which of these best describes the actions you would take during the technology strategy development service component?
A. analyze the customer’s business requirements and recommend the appropriate technologies to meet those business requirements.
B. identify the customer’s business requirements for the proposed solution.
C. address the customer’s physical site requirements.
D. determine the appropriate end user training needed for the technology solution.

Correct Answers: A

7: During which implement phase service component would you perform a re-cap of the solution implementation inorder to elicit customer feedback?
A. select fault management tools and products
B. operations setup
C. project closeout
D. change management

Correct Answers: C

8: Review both the business and technical requirements is an activity that is part of which service component in the prepare phase?
A. business case development
B. customer education
C. high level design development
D. account planning

Correct Answers: A

9: Which service component would you typically perform prior to the handover to the customer’s operations organization and involves running tests to ensure that the solution is ready for production?
A. skill assessment
B. systems integration
C. project close out
D. acceptance testing
E. security check

Correct Answers: D

10: In which service component of the optimize phase would you assess the routing and switching system and recommend activities such as optimizing device configurations, capacity planning, or traffic analysis?
A. change management
B. technology assessment
C. security assessment
D. security administration
E. operations assessment
F. operations readiness assessment
Correct Answers: B