Exam Code: 650-180
Exam Name: SMBEN - SMB Solutions for Engineers
Vendor: CISCO
Version: DEMO
Part: A

1: What is a primary feature of the Cisco (Linksys) Small Business NSS platform that differentiates it from other NAS systems? Select exactly 1 answer(s) from the following:
   A. the OS resides on the chassis
   B. a disk-based encryption mechanism
   C. the option for RAID 10
   D. one terabyte storage capacity per drive
   Correct Answers: A

2: Which three of the following are protocols associated with a voice network? (Choose three.)
   A. SCCP
   B. RTP
   C. FXS
   D. FXO
   E. TFTP
   F. PoE
   Correct Answers: A B E

3: Which statement correctly describes the keyswitch model of deployment for call processing?
   A. All IP Phones in the system have a single unique extension number.
   B. All IP Phones are able to answer any incoming PSTN call on any line.
   C. PSTN calls are routed through a receptionist or automated attendant.
   Correct Answers: B

4: What are three attributes of the SIP protocol? (Choose three.)
   A. assigns text-based device addresses
   B. sends requests to network gateways
   C. offers an alternative to Q.931
   D. sessions are initiated by end devices
   E. works in conjunction with H.245
   F. provides a secure communication path
   Correct Answers: A B D

5: What advantage does integrated messaging have over standard voice-mail systems?
   A. provides a toolbar to see the status of coworkers
   B. provides text versions of your voice-mail messages
   C. eliminates the need for a live operator to answer the phone
   D. forwards voice-mail messages to your email at .wav files
   Correct Answers: D

6: Which two benefits does Cisco Unified CallConnector provide to customer communication? (Choose two.)
   A. Connect feature in Communications Manager Express
B. status of coworkers before placing a call
C. IM contacts imported to an IP Phone
D. click-to-dial access only for WebEx meetings
E. Screen Pops for incoming calls

Correct Answers: B E

7: Which dial plan scenario may require PSTN trunks for outbound calls? Select exactly 1 answer(s) from the following:

A. A subset of the employees, the auto attendant or receptionist, and the voice-mail system have direct inward dial numbers, and the remaining employees do not have direct inward dial numbers.
B. All the employees, the auto attendant or receptionist, and the voice-mail system have direct inward dial numbers using digital interfaces.
C. All the employees, the auto attendant or receptionist, and the voice-mail system have direct inward dial numbers using analog trunks.

Correct Answers: B

8: Which configuration works well when the client prefers to use a traditional approach to a phone system?

A. the SPA3000 telephone adapters with an FXO gateway
B. SPA9000 Service Model with PSTN Service only plus SPA400
C. SPA9000 Service Model with simultaneous VoIP and PSTN services
D. SPA9000 Service Model with VoIP Only service

Correct Answers: B

9: Which Cisco support service product targets customers with up to 48 users on a network where voice communication is mission-critical to business operation?

A. Cisco SMARTnet for SBCS
B. Cisco Technical Assistance Center
C. Cisco Smart Care Service
D. Cisco Smart Foundation Service
E. SMARTnet Partner Service

Correct Answers: A

10: The station shelf in a traditional telephony environment is replaced by what in an IP telephony deployment? Select exactly 1 answer(s) from the following:

A. the auto-attendant application
B. a TDM trunk shelf
C. a voice-enabled gateway one to ten IP phones
D. a Layer 2 switch
E. a call control server

Correct Answers: D