Exam Code: 920-331
Exam Name: Communication Server 1000 Rls. 5.0 Database Administrator
Vendor: Nortel
Version: DEMO
Part: A

1: A customer has deployed a Communication Server 1000E Rls. 5.0 system at their site. Element Manager is not yet available. When using the Command Line Interface (CLI) to configure the system, you encounter the following system message: OVL0000. What is the meaning of this system message?
A. A telephone is disabled.
B. There is a checksum failure.
C. A user has already logged into the system.
D. The requested program is not in the tape directory.
Correct Answers: C

2: Click the Exhibit button.
You have been asked to review and interpret the existing trunk information for your customer. According to the printout shown in the exhibit, which type of trunk is this?

```
TYPE: TRK
TN 20 0 9 3
DATE
PAGE
DES
TN 020 0 09 03
TYPE COT
CDEN 6D
CUST 12
XTRK XUT
TIMP 600
BTPP 3COM
TRK ARLG
NCOS 0
RTMB 11 1
NITE
SICL GRB
SUEN NO
AST NO
LADG 0
CLS UNR DTN CND WTA LPR APN THF'D
P10 TRC SHL
TRID
DATE NO DATE
...
```
A. TIE trunk
B. digital trunk
C. virtual trunk
D. Central Office Trunk
Correct Answers: D
3: A customer has a Communication Server (CS) 1000 Rls. 5.0 system. Telephone users are required to use Basic Alternate Route Selection (BARS) to make toll calls. What Class of Service access restriction tells the system to look at the telephone network class of service (NCOS) to determine call eligibility?
   A.FR1
   B.FR2
   C.CTD
   D.UNR
   Correct Answers: C

4: A customer has a Communication Server (CS) 1000 Rls. 5.0 system equipped with System Errors and Events Lookup package 245, which provides the ability to display system messages on screen. Which setting should the Multi-User Login feature be set to for the System Lookup Message feature to work?
   A.ON
   B.OFF
   C.LOADED
   D.ENABLED
   Correct Answers: A

5: A customer has a Communication Server (CS) 1000 Rls. 5.0 system equipped with System Errors and Events Lookup package 245, which provides the ability to display system messages on screen. When a system message is received, which procedure should they use to look it up and display it on the screen?
   A.Enter the system message followed by <cr>.
      For example, 4080 <cr>
   B.Enter the system error code followed by <cr>.
      For example, bug4080 <cr>
   C.Enter err followed by the system error code and <cr>.
      For example, err bug4080 <cr>
   D.Enter err followed by the system error code and <cr>.
      For example, LOAD errcde bug4080 <cr>
   Correct Answers: B

6: Click on the Exhibit button.
A Communication Server (CS) 1000 Rls. 5.0 customer is adding a new accounting department with ten digital telephone users. The customer has asked for the telephones to be programmed with consecutive Directory Numbers (DNs) from their DID range (5000-5399). Which number sequence is available to meet the customers requirements?
7: You have received a customer work order requesting that five new digital telephones be added to the sales department. The customer purchased a new Digital Line Card to support these telephones. Which Overlay (LD) is used to find an unused card slot (LUC) for the new Digital Line Card?
A. LD 02  
B. LD 20  
C. LD 21  
D. LD 117  
Correct Answers: B

8: The telephones in the Accounting Department have a Class of Service that restricts users from making long distance telephone calls. The customer wants to know if there is a feature that will let personnel in the Accounting Department make long distance calls from an approved list of telephone numbers. Which feature will you activate to meet the customer requirements?
A. Dial Intercom  
B. System Speed Call  
C. Call Forward by Call Type  
D. Controlled Class of Service  
Correct Answers: B

9: A customer requirement is that telephone users have the capability to place a call in a parked state, similar to hold, where it can be retrieved by another set. Which feature, service, or option must be defined within the Customer Data Block (LD 15) before defining the feature for an individual telephone level?
A. Allow Call Park
10: A customer has deployed a Communication Server 1000 Rls. 5.0 system at their site. When using the Command Line Interface (CLI) to add telephones, which Overlays (LDs) are linked to eliminate the need for exiting one Overlay (LD) and entering another one?
A. LDs 10, 11, 20 and 32  
B. LDs 20, 21, 22 and 32  
C. LDs 14, 15, 16 and 32  
D. LDs 32, 50, 57 and 95
Correct Answers: A

11: A customer has a Communication Server (CS) 1000 Rls. 5.0 single site solution. They want a simple dialing plan which lets a telephone user call another telephone user directly by dialing a primary Directory Number (DN), without using an access or location code. What type of dialing plan will you implement?
A. Group Dialing Plan (GDP)  
B. Simple Dialing Plan (SDP)  
C. Uniform Dialing Plan (UDP)  
D. Coordinated Dialing Plan (CDP)
Correct Answers: D

12: Your customer is adding new employees to the sales department. You have been asked to add three new digital telephones that have an identical configuration to an existing telephone in the sales department. When using the Copy function in Overlay (LD 11), what is the correct response to the REQ prompt?
A. cpy 3  
B. copy 3  
C. cpy three  
D. copy three
Correct Answers: A

13: A customer has a Communication Server (CS) 1000 Rls. 5.0 system. When adding a digital telephone in LD 11, what four fields comprise the Terminal Number (TN) for this type of system?
A. CO - DID - FX - RAN  
B. Loop - Shelf - Card - Unit  
C. Power - Memory - CPU - UDATA  
D. Tone - Transmitter - Detector - Card
Correct Answers: B

14: A customer requirement is that you allow Distinctive Ringing on a route. Which programming within the Customer Data Block (LD 15) indicates the number of times the call receives a
distinctive ring before redirection?
A.RNG0, RNG1, RNG2
B.FNA0, FNA1, and FNA2
C.DFN0, DFN1, and DFN2
D.DRNG0, DRNG1, and DRNG2
Correct Answers: C

15: A customer has deployed a Communication Server 1000 Rls. 5.0 system. They are planning to install an additional System Terminal in the equipment room. At which distance does the terminal become remote and require the use of modems?
A.10 feet (1 meter)
B.25 feet (5 meters)
C.50 feet (15 meters)
D.75 feet (35 meters)
Correct Answers: C