Vendor: Apple

Exam Code: 9L0-314

Exam Name: Apple Hardware Recertification Exam

Version: DEMO
QUESTION 1
Which THREE of the following items are appropriate to use for ESD prevention? SELECT THREE

A. Metal work surface
B. CRT discharge tool
C. Grounded work mat
D. Wrist strap and cord
E. Wireless wrist strap
F. Static-shielding bags

Answer: CDF

QUESTION 2
You are preparing to service a MacBook. To reduce the risk of damage from ESD, you clear the area of plastic, vinyl, or foamed polystyrene, and have static-shielding storage bags available for ESD-sensitive components. While you are working you should also remember to _____________________ and ___________________. SELECT TWO

A. ground yourself and the equipment you are working on
B. always place ESD-sensitive components on metal surfaces
C. discharge the display to protect the other ESD-sensitive components
D. handle any ESD-sensitive components by the connectors, rather than by the edges
E. ask other technicians to avoid touching you when you are working on ESD-sensitive components

Answer: AE

QUESTION 3
You are removing the main battery from a MacBook Pro (17-inch, Early 2009). Which of the following is a best practice when handling this battery?

A. Handle the battery with one hand, pressing between the soft side and the hard side.
B. Re-cover any punctures or tears in the soft mylar covering with Kapton tape.
C. Handle the battery any way; it does not matter.
D. Hold the battery carefully by its edges only.

Answer: D

QUESTION 4
Which part or parts of a CRT display should NOT be touched until after the display is disconnected from its power source and the CRT is properly discharged? SELECT ALL THAT APPLY

A. Yoke assembly
B. Anode aperture
C. High voltage cable
D. Front of CRT display
E. Flyback transformer
F. Outer plastic housing

Answer: ABCE
QUESTION 5
Which of the following is a valid precaution you should take when you begin working inside a
MacBook Pro (13-inch, Mid 2010)?

A. Reset the SMC.
B. Remove the hard drive.
C. Disconnect the optical drive.
D. Disconnect the main battery.

Answer: D