Vendor: HP

Exam Code: HP3-X11

Exam Name: X11 - Servicing HP Notebook Products

Version: DEMO
1. What does Privacy Manager for HP ProtectTools provide? (Select three.)
   A. smart card support
   B. encrypted hard drive partitions
   C. support for IM message privacy
   D. a digital certificate server application
   E. integration with Microsoft Office
   F. data encryption tools

   **Answer:** A, C, F

2. Which technology supports Intel Anti-Theft protection in HP notebooks?
   A. DigiTrak
   B. Lo Jack Pro
   C. Computrace
   D. Absolute

   **Answer:** C

3. Which statements are true about Enhanced Pre-Boot Security for HP business notebooks? (Select two.)
   A. Multifactor biometric authentication is supported.
   B. Creating a Windows user automatically creates a pre-boot user.
   C. Pre-boot users are required to be administrators.
   D. Authentication at pre-boot requires users to also log on to Windows.
   E. Passwords can be recovered by storing answers to a personal response question.

   **Answer:** A, B